

COMMITMENT TO CARE 2015 BI-ANNUAL SURVEY

TEXAS STATE LEGISLATURE 84TH LEGISLATIVE SESSION 2015

CORE PRINCIPLES

These are our COMMITMENT TO CARE principles:

- ▶ Improve workforce stability
- ▶ Improve clinical outcomes and care coordination
- ▶ Improve survey performance results
- ▶ Promote policies that enhance the quality care needs of the frail and elderly

JOIN THE CONVERSATION

- ▶ Learn more about **Commitment to Care** on our website (TXHCA.ORG)
- ▶ Follow us on Twitter at **@TXHCA** & like us on Facebook
- ▶ Follow the conversation on Twitter at **#Commit2Care**

The Texas Health Care Association's (THCA) statewide Commitment to Care initiative marks an effort by nursing home providers to chart a strategic course to improve care quality for seniors and establish Texas as a leader in eldercare.

Below are select top line results from the first 2015 survey by participating THCA members on current clinical priorities, successes and barriers to improvement, and access to available resources designed to assist long term care providers.

Issues Significantly Impacting Providers' Ability to Achieve Facility Improvement Goals:

- 74.1%** Frontline Staff Turnover
- 59.1%** Engaging Staff in Process Changes
- 47.5%** Leadership Turnover

Quality Measures Providers Have Improved Upon Over the Last 12 Months:

- 55.8%** Reducing Re-Hospitalizations
- 69.6%** Reducing Use of Antipsychotics
- 56.8%** Reducing Pressure Ulcers
- 40.9%** Improving Infection Control

Top Three Challenges to Improving Staff Retention:

- 1st** Lack of Available Clinical Staff in the Community
- 2nd** Wage Competition with Other Nursing Homes
- 3rd** Wage Competition with Non-Healthcare Sectors

A Fully Funded Medicaid Base Rate Would Allow Providers to Implement the Following Priorities:

- 1st** Increase Staff Wages
- 2nd** Hire Additional Direct Care Staff
- 3rd** Invest in Staff Education/Training

Findings from each survey response will be utilized to direct efforts toward the development of improvement initiatives, dissemination of best practices, and collaboration with participating stakeholders to measure progress and determine ongoing initiatives.