

# Commitment to Care 2015 BI-ANNUAL SURVEY

The Texas Health Care Association's (THCA) statewide Commitment to Care initiative marks an effort by nursing home providers to chart a strategic course to improve care quality for seniors and establish Texas as a leader in eldercare.

Below are the results from the first 2015 survey by participating THCA members on current clinical priorities, successes and barriers to improvement, and available resources designed to assist long-term care providers.

## Q1: Which of the following clinical issues are you currently actively working to improve?

- Reducing re-hospitalizations - **77.6%**
- Reducing the use of antipsychotics - **81.5%**
- Reducing pressure ulcers - **59.1%**
- Improving infection control - **58.1%**

## Q2: Which quality measures have improved in your facility over the past 12 months?

- Reducing re-hospitalizations - **55.8%**
- Reducing use of antipsychotics - **69.6%**
- Reducing pressure ulcers - **56.8%**
- Improving infection control - **40.9%**

*\* indicates percentage of facilities reporting improvement in measures*

## Q3: Which issues impact your ability to achieve facility improvement goals?

- Frontline Staff Turnover - **74.1%**
- Engaging Staff in Process Changes - **59.1%**
- Leadership Turnover - **47.5%**

## Q4: What is your current turnover percentage (YTD Annualized)?

- Certified Nursing Assistants - **59%**
- Licensed Vocational Nurses - **63%**
- Registered Nurses - **33%**

## Q5: The top three challenges to improving staff retention reported were:

1. Lack of available clinical staff in the community
2. Wage competition with other nursing homes
3. Wage competition with non-healthcare sectors

## Q6: The top three priorities that respondents plan to focus on over the next 12 months:

1. CNA Turnover
2. Reducing Re-Hospitalizations
3. Survey readiness and preventing severe survey violations

## Q8: A fully funded Medicaid base rate would create funding for the following priorities:

1. Increasing staff wages
2. Hiring additional direct care staff
3. Invest in staff education/training