

January 2017 Commitment to Care Quality Topic

25 THCA Members Recognized with Quality Awards

In 2016 THCA had a long list of Bronze Quality Award Winners!

The award is the first of three distinctions possible through the AHCA/NCAL National Quality Award Program, which honors providers across the nation that have demonstrated their commitment to delivering quality care for seniors and person with disabilities. In total, 538 recipients in 48 states were recognized with a Bronze Quality Award.

This year's Bronze recipients can now advance in developing approaches that meet the criteria required for the Silver – Excellence in Quality Award.



THCA offers its congratulations to the following:

Retama Manor Pleasanton North	Pleasanton
Silver Creek Manor	San Antonio
Senior Care Center of Wurzbach	San Antonio
Winchester Lodge Healthcare Center	Alvin
Medina Valley Health and Rehabilitation Center	Castroville
Matlock Place Health & Rehabilitation Center	Arlington
Park Manor of Cyfair	Houston
Peach Tree Place	Weatherford
Summer Place Nursing and Rehabilitation	Beaumont

Senior Care of Regency House	San Angelo
Trisun Care Center-Northeast El Paso	El Paso
Cibolo Creek	Boerne
Vintage Health Care Center	Denton
Regency Healthcare & Rehabilitation Center at Red River	Clarksville
Green Acres of Center	Center
Allenbrook Healthcare Center	Baytown
Riverside Nursing and Rehab Center	Austin
Senior Care Centers of Harbor Lakes	Granbury
River Hills Health & Rehabilitation	Kerrville
Park Manor of Conroe	Conroe
Senior Care of Crowley	Crowley
Senior Care of Brownwood	Brownwood
Weatherford Healthcare Center	Weatherford
Bandera Nursing and Rehab	Bandera
Victoria Gardens of Allen	Allen

“THCA members are dedicated to providing quality care to the residents they serve every day,” said Kevin Warren, President and CEO of THCA. “It is wonderful to see them acknowledged for their dedication and commitment to care!”

The AHCA Quality Award Program:

Implemented by AHCA/NCAL in 1996, the National Quality Award Program is centered on the core values and criteria of the *Baldrige Performance Excellence Program*, which is the foundation of the metric-based [AHCA/NCAL Quality Initiative](#). The program assists providers of long term and post-acute care services in achieving their performance excellence goals.

The program has three levels: Bronze, Silver, and Gold. Providers begin the quality improvement process at the Bronze level, where they develop an organizational profile with essential performance elements such as vision and mission statements and an assessment of customers’ expectations. Bronze applicants must also demonstrate their ability to implement a performance improvement system. Trained examiners review each Bronze application to determine if the center has met the demands of the criteria. Recipients of the *Bronze – Commitment to Quality Award* may now move forward in developing approaches and achieving performance levels that meet the criteria required for the *Silver – Achievement in Quality Award*.

The awards were presented at the AHCA/NCAL's 67th Annual Convention and Exposition in Nashville, Tennessee last October.

To date Texas has accumulated the following award winners since the program's inception in 1996; include the 25 Bronze from 2016:



169 Bronze Winners



5 Silver Winners



No Winners Yet

Unfortunately Texas did not have any Silver or Gold award winners in 2016; however, hopefully more members will take advantage of the opportunity to have their hard work acknowledged. AHCA/NCAL is making it even more attainable with their new Recertification Policy.

NEW Recertification Policy:

The National Quality Award Program has introduced a new recertification policy that **impacts all current and previous Quality Award recipients**. Both Bronze and Silver award winners have 3 years to apply for the next award level, however; this new policy makes it possible for all award winners who received an award prior to 2014 to utilize 2014 as their base year. This means that they can take advantage of their previous award status to submit an application this year to apply to obtain the next step in 2017.

Under this policy, Bronze and Silver Quality Award recipients will have a limited amount of time to apply for the next award level (Silver or Gold) before being designated as a “past recipient” of the award, a status that requires the center to reapply at the Bronze level if it decides to participate in the program again.

All participating centers are responsible for reading and complying with the [recertification policy](#).

Good News for your center is:



The deadline for 2017 applications for all three award levels is 8 pm Eastern Standard Time January 26th, 2017

For more information on the AHCA/NCAL National Quality Award Program download this [**Fast Facts**](#) brochure today.

There are lots of resources available to assist with completing your application to demonstrate that your center has met the required criteria. Please see the accompanying links to these resources.

This is a great way to demonstrate your Centers Commitment to Care!