



June 2017 Commitment to Care Quality Topic

Avoid PASRR Deficiencies by Ensuring Compliance

Failing to Follow the PASRR Process Could Cause Neglect Deficiencies

The PASRR Unit is conducting regular audits to ensure compliance with Federal and State PASRR requirements. These audits are showing that approximately 25 nursing facilities in Texas are out of compliance with either Interdisciplinary Team (IDT), documentation, or with not providing specialized services previously agreed upon by the Local Authority (LA) and nursing facility (NF) representatives present at the IDT meeting. Currently when the PASRR Unit finds a NF out of compliance, the PASRR Unit contacts the facility reaching out to the MDS Coordinator and Administrator whenever possible to try to obtain needed information to show the NF is compliant.

Health and Human Services Commission (HHSC) is currently under a law suit by several family members of PASRR positive NF residents. The lawsuit alleges that the PASRR positive individuals did not receive specialized services such as habilitative speech, physical and occupational therapies, durable medical equipment and custom manual wheel chairs that were previously identified during the IDT as needed.

Due to the pending litigation, HHSC is working to audit and ensure that all NF's are compliant with all PASRR related requirements. NFs that are not compliant and fail to provide necessary documentation are then forwarded to the Regulatory Division of the Department of Aging and Disability Services (DADS) as a complaint. DADS Surveyors then perform an onsite complaint investigation/survey.

THCA has heard from several members that they are receiving these surveys and some have received associated deficiencies.

***Do you know if you have any PASRR
Positive Residents in Your Nursing
Facility?***

Upcoming PASRR Training Events You Shouldn't Miss:

- HHSC will host a free two-day **PASRR Training Conference August 9-10, 2017** immediately following the Geriatric Symposium at the Crowne Plaza – Austin, Texas. Registration will open soon.
- HHSC was awarded a Civil Money Penalty grant for a two-day **PASRR 360** training for NF's. This training will be conducted in 8 locations across the state and will include a comprehensive look at the PASRR Process. The first trainings will begin in the fall of 2017.

***Make sure you don't get caught in the
pitfalls of ASSUMING you know the
PASRR Process...It may cost you!***

For more information regarding the PASRR Process you can reach PASRR Unit staff at (855) 435-7180 or send an email to PASRR@dads.state.tx.us.

NEW Paperless Process for PASRR (Transition June 23rd 2017)

Nursing facilities will change the way they ask for authorization of specialized services under a new process HHSC's Preadmission Screening and Resident Review unit is rolling out in summer 2017.

The new process, in line with Medicaid requirements, will better serve residents and providers when it comes to services including habilitative speech, physical and occupational therapies, durable medical equipment and custom manual wheel chairs. The

automation process will use the Texas Medicaid Healthcare Partnership (TMHP) Long Term Care portal that all providers already have access to.

New Process:

The new automated system will eliminate forms, when possible, and the provider will enter the information directly into the Long Term Care portal. The providers will also enter specific information such as the verification by the nursing facility administrator of delivery of items and certification of item by a therapist. The Long Term Care portal also aligns the state with Medicaid requirements by capturing information such as delivery of durable medical equipment items before billing.

Comparison of Current and New Process:

The differences in the current and new automated process are as follows:

- Nursing facilities will enter the request for specialized services directly into Long Term Care portal, instead of faxing them.
- Approval or denial of the request for nursing facility specialized services will be done by an alert through the Long Term Care portal to nursing facilities.
- Nursing facilities will have to enter the date of delivery, as verified by the administrator of durable medical equipment and custom manual wheelchairs.
- The nursing facility therapist will have to certify the durable medical equipment or custom manual wheelchair meets the specifications and needs of the resident in the Long Term Care portal before HHSC creates a service authorization.

Upcoming PASRR Webinar Training (Focused on the Transition to Paperless)



- The next PASRR Technical Assistance Call (PTAC) will be held **June 15, 2017 from 10:30-11:30 AM Central Time**. Attendees must preregister for the webinar. To register please click [HERE](#).

In Preparation for the Transition to a paperless system there are steps that nursing facilities (NF) need to take on the TMHP Portal.

Beginning June 9th, 2017, NF Account Administrators can begin updating their user accounts before the upcoming release of the Preadmission Screening and Resident Review (PASRR) Nursing Facility Specialized Services (NFSS) form on the Long Term Care (LTC) Online Portal.

NF providers need to update user accounts with NFSS Submitter permission in order to submit and view the NFSS form.

For complete instructions on the steps to take prior to June 23rd please go to the [TMHP Portal](#). For information, call the LTC Help Desk at 1-800-626-4117, Option 1.