



August 2017 Commitment to Care Quality Topic

Are You Trying to Understand How to Improve Your 5 STAR Rating?

A NEW Report from AHCA Is Designed To Help You Do Just That!

Many THCA member facilities have been looking for resources to help move your Five Star Ratings and the American Health Care Association / National Center for Assisted Living (AHCA/NCAL) has recently developed a report that combines the data and information relevant to your 5 STAR Score. This report is called *Your Top-Line* and is available every quarter on the [LTC Trend Tracker](#) website.



The *Your Top-Line* report is designed to help facilities succeed by providing access to key information. The report highlights facility progress on Five Star performance, the quality initiative, that can help leadership and staff understand the survey rating and score breakdown.



FIVE-STAR RATING!

Your Top-Line

- lists each rating; Survey, Staffing, Quality Measure and Overall
- provides a breakdown of survey score including a count of deficiencies by scope/severity over the last three survey cycles
- list of the top three tags driving the survey score
- provides a breakdown of the staffing rating and what would be needed to gain a star
- provides a breakdown of the quality measure rating and what would be needed to gain a star

The figures and colorful graphics are designed to help improve patient care with tailored tools that will allow your organization to easily monitor survey information, quality measures, quality initiative progress, quality awards and five star data.

If your focus is improving your Five Star ratings you won't want to miss this report.

This month, THCA will send a copy of the *Your Top-Line* report to every member facility by mail as well as email and we want you to be able to use it effectively. Take a few minutes to watch the video below which is designed to show you how to read and understand *Your Top-Line*.



[Reading and Understanding Your Top-Line](#)

If you want to access Your Top-Line NOW

Make sure you are registered for LTC Trend Tracker at www.ltctrendtracker.com as a single organization. If you are part of a multi-facility organization, please have your corporate office register you for LTC Trend Tracker. You will then receive an email alerting you to your new report every quarter. In addition all of your previous reports will be saved in your account. After logging in, click on Manage Publications and then View and Download Publications. This will allow you to select the publication you wish to view. For a detailed tutorial watch the video below.



[Where to access Your Top-Line](#)

Other handy Your Top-Line Resources

- [Accessing Your Top-Line](#)
- [Your Top-Line FAQs](#)