

STATE TOTAL

TOP 10 DEFICIENCIES, FOURTH QUARTER FY 2015.xlsx

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	125	1
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	117	2
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	111	3
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	98	4
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	94	5
0279	DEVELOP COMPREHENSIVE CARE PLANS	A facility must use the results of the assessment to develop, review and revise the resident's comprehensive plan of care.	483.20(d), 483.20(k)(1)	87	6
0282	SERVICES BY QUALIFIED PERSONS/PER CARE PLAN	The facility must assure that services be provided by qualified persons in accordance with each resident's written plan of care.	483.20(k)(3)(ii)	74	7
0465	SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON	The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.	483.70(h)	73	8
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	71	9
0309	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.	483.25	71	9

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	15	1
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	11	2
0465	SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON	The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.	483.70(h)	11	2
0224	PROHIBIT MISTREATMENT/NEGLECT/MISAPPROPRIATN	Each resident has the right to be free from mistreatment, neglect and misappropriation of property.	483.13(c)	7	4
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	6	5
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	6	5
0241	DIGNITY AND RESPECT OF INDIVIDUALITY	The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.	483.15(a)	6	5
0431	DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS	In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys.	483.60(b), (d), (e)	5	8
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	5	8
0309	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.	483.25	5	8

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	7	1
0514	RES RECORDS-COMPLETE/ACCURATE/ACCESSIBLE	The facility must maintain clinical records on each resident in accordance with accepted professional standards and practices that are complete, accurately documented, readily accessible, and systematically organized.	483.75(l)(1)	6	2
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	6	2
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	5	4
0279	DEVELOP COMPREHENSIVE CARE PLANS	A facility must use the results of the assessment to develop, review and revise the resident's comprehensive plan of care.	483.20(d), 483.20(k)(1)	5	4
0387	FREQUENCY & TIMELINESS OF PHYSICIAN VISIT	The residents must be seen by a physician at least once every 30 days for the first 90 days after admission, and at least once every 60 thereafter. A physician visit is considered timely if it occurs not later than 10 days after the date the visit was required.	483.40(c)(1)-(2)	5	4
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	4	7
0465	SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON	The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.	483.70(h)	4	7
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	4	7
0518	TRAIN ALL STAFF-EMERGENCY PROCEDURES/DRILLS	The facilities must train all employees in emergency procedures when they begin to work in the facility, periodically review the procedures with existing staff, and carry out unannounced staff drills using those procedures.	483.75(m)(2)	4	7

REGION 3 - GRAND PRAIRIE TOP 10 DEFICIENCIES, FOURTH QUARTER FY 2015.xlsx

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	15	1
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	12	2
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	11	3
0332	FREE OF MEDICATION ERROR RATES OF 5% OR MORE	The facility must ensure that it is free of medication error rates of 5 percent or greater.	483.25(m)(1)	9	4
0225	INVESTIGATE/REPORT ALLEGATIONS/INDIVIDUALS	The facility must not employ individuals who have been found guilty of abusing, neglecting, or mistreating residents; must ensure that all alleged violations involving mistreatment, neglect, or abuse...are reported immediately to the administrator of the facility and to other officials...	483.13(c)(1)(ii)-(iii), (c)(2) - (4)	9	4
0309	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.	483.25	7	6
0322	NG TREATMENT/SERVICES - RESTORE EATING SKILLS	The facility must ensure that resident is not catheterized unless clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent receives appropriate treatment, etc., tract infections and to restore as much normal bladder function as possible.	483.25(g)(2)	6	7
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	6	7
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	6	7
0329	DRUG REGIMEN IS FREE FROM UNNECESSARY DRUGS	Each resident's drug regimen must be free from unnecessary drugs. An unnecessary drug is any drug when used in excessive dose, for excessive duration, without adequate monitoring, without adequate indications for its use, in the presence of adverse consequences which indicate the dose should be reduced or discontinued, or any combinations of the reasons above.	483.25(l)	6	7

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	16	1
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	14	2
0309	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.	483.25	12	3
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	10	4
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	10	4
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	9	6
0282	SERVICES BY QUALIFIED PERSONS/PER CARE PLAN	The facility must assure that services be provided by qualified persons in accordance with each resident's written plan of care.	483.20(k)(3)(ii)	8	7
0465	SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON	The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.	483.70(h)	7	8
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	7	8
0363	MENUS MEET RES NEEDS/PREP IN ADVANCE/FOLLOWED	Menus must meet the nutritional needs of residents in accordance with the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	483.35(c)	6	10

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	8	1
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	8	1
0465	SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON	The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.	483.70(h)	8	1
0274	COMPREHENSIVE ASSESS AFTER SIGNIFICANT CHANGE	Within 14 days after the facility determines, or should have determined, that there has been a significant change in a resident's physical or mental condition.	483.20(b)(2)(ii)	7	4
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	7	4
0282	SERVICES BY QUALIFIED PERSONS/PER CARE PLAN	The facility must assure that services be provided by qualified persons in accordance with each resident's written plan of care.	483.20(k)(3)(ii)	6	6
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	5	7
0431	DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS	In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys.	483.60(b), (d), (e)	5	7
0364	NUTRITIVE VALUE/APPEAR, PALATABLE/PREFER TEMP	Each resident receives and the facility provides food prepared by methods that conserve nutritive value, flavor, and appearance, and that is palatable, attractive, and at the proper temperature.	483.35(d)(1)-(2)	4	9
0278	ASSESSMENT ACCURACY/COORDINATION/CERTIFIED	The assessment must accurately reflect the resident's status.	483.20(g) - (j)	4	9

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0282	SERVICES BY QUALIFIED PERSONS/PER CARE PLAN	The facility must assure that services be provided by qualified persons in accordance with each resident's written plan of care.	483.20(k)(3)(ii)	35	1
0279	DEVELOP COMPREHENSIVE CARE PLANS	A facility must use the results of the assessment to develop, review and revise the resident's comprehensive plan of care.	483.20(d), 483.20(k)(1)	33	2
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	22	3
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	22	3
0514	RES RECORDS-COMPLETE/ACCURATE/ACCESSIBLE	The facility must maintain clinical records on each resident in accordance with accepted professional standards and practices that are complete, accurately documented, readily accessible, and systematically organized.	483.75(l)(1)	20	5
0431	DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS	In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys.	483.60(b), (d), (e)	19	6
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	19	6
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	19	6
0225	INVESTIGATE/REPORT ALLEGATIONS/INDIVIDUALS	The facility must not employ individuals who have been found guilty of abusing, neglecting, or mistreating residents; must ensure that all alleged violations involving mistreatment, neglect, or abuse...are reported immediately to the administrator of the facility and to other officials...	483.13(c)(1)(ii)-(iii), (c)(2) - (4)	17	9
0309	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.	483.25	17	9

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	21	1
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	18	2
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	16	3
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	16	3
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	13	5
0278	ASSESSMENT ACCURACY/COORDINATION/CERTIFIED	The assessment must accurately reflect the resident's status.	483.20(g) - (j)	10	6
0224	PROHIBIT MISTREATMENT/NEGLECT/MISAPPROPRIATN	Each resident has the right to be free from mistreatment, neglect and misappropriation of property.	483.13(c)	10	6
0514	RES RECORDS-COMPLETE/ACCURATE/ACCESSIBLE	The facility must maintain clinical records on each resident in accordance with accepted professional standards and practices that are complete, accurately documented, readily accessible, and systematically organized.	483.75(l)(1)	10	6
0314	TREATMENT/SVCS TO PREVENT/HEAL PRESSURE SORES	The facility must ensure that a resident who enters the facility without pressure sores does not develop them unless the clinical condition demonstrates that they were unavoidable and; a resident having pressure sores receives necessary treatment, etc.	483.25(c)	9	9
0157	NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC)	A facility must immediately inform the resident, resident's physician, etc., when there is an accident which results in injury, A significant change in the resident's physical, mental, or psychosocial status, a need to alter treatment significantly, or a decision to transfer/discharge the resident.	483.10(b)(11)	9	9

REGION 8 - SAN ANTONIO TOP 10 DEFICIENCIES, FOURTH QUARTER FY 2015.xlsx

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	20	1
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	19	2
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	18	3
0279	DEVELOP COMPREHENSIVE CARE PLANS	A facility must use the results of the assessment to develop, review and revise the resident's comprehensive plan of care.	483.20(d), 483.20(k)(1)	17	4
0465	SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON	The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.	483.70(h)	15	5
0315	NO CATHETER, PREVENT UTI, RESTORE BLADDER	The facility must ensure that resident is not catheterized unless clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent receives appropriate treatment, etc., tract infections and to restore as much normal bladder function as possible.	483.25(d)	14	6
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	14	6
0309	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.	483.25	13	8
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	11	9
0278	ASSESSMENT ACCURACY/COORDINATION/CERTIFIED	The assessment must accurately reflect the resident's status.	483.20(g) - (j)	11	9

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	11	1
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	9	2
0514	RES RECORDS-COMPLETE/ACCURATE/ACCESSIBLE	The facility must maintain clinical records on each resident in accordance with accepted professional standards and practices that are complete, accurately documented, readily accessible, and systematically organized.	483.75(l)(1)	7	3
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	6	4
0225	INVESTIGATE/REPORT ALLEGATIONS/INDIVIDUALS	The facility must not employ individuals who have been found guilty of abusing, neglecting, or mistreating residents; must ensure that all alleged violations involving mistreatment, neglect, or abuse...are reported immediately to the administrator of the facility and to other officials...	483.13(c)(1)(ii)-(iii), (c)(2) - (4)	5	5
0309	PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.	483.25	5	5
0157	NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC)	A facility must immediately inform the resident, resident's physician, etc., when there is an accident which results in injury, A significant change in the resident's physical, mental, or psychosocial status, a need to alter treatment significantly, or a decision to transfer/discharge the resident.	483.10(b)(11)	5	5
0166	RIGHT TO PROMPT EFFORTS TO RESOLVE GRIEVANCES	A resident has the right to prompt efforts by the facility to resolve grievances the resident may have, including those with respect to the behavior of other residents.	483.10(f)(2)	5	5
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	4	9
0165	RIGHT TO VOICE GRIEVANCES WITHOUT REPRISAL	The resident has the right to voice grievances without discrimination or reprisal.	483.10(f)(1)	4	9

TAG	TITLE	DESCRIPTION	CFR	COUNT	RANK
0465	SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRON	The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.	483.70(h)	3	1
0323	FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES	The facility must ensure that the resident environment remains as free of accident hazards as is possible.	483.25(h)	3	1
0363	MENUS MEET RES NEEDS/PREP IN ADVANCE/FOLLOWED	Menus must meet the nutritional needs of residents in accordance with the recommended dietary allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.	483.35(c)	2	3
0224	PROHIBIT MISTREATMENT/NEGLECT/MISAPPROPRIATN	Each resident has the right to be free from mistreatment, neglect and misappropriation of property.	483.13(c)	2	3
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	2	3
0371	FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY	The facility must store, prepare, distribute, and serve food under sanitary conditions.	483.35(i)	2	3
0517	WRITTEN PLANS TO MEET EMERGENCIES/DISASTERS	The facility must have detailed written plans and procedures to meet all potential emergencies and disasters, such as fire, severe weather, and missing residents.	483.75(m)(1)	2	3
0204	PREPARATION FOR SAFE/ORDERLY TRANSFER/DISCHRG	A facility must provide sufficient preparation and orientation to residents to ensure safe and orderly transfer or discharge from the facility.	483.12(a)(7)	1	8
0221	RIGHT TO BE FREE FROM PHYSICAL RESTRAINTS	The resident has the right to be free from any physical or chemical restraints imposed for purposes of discipline or convenience, and not required to treat the resident's medical symptoms.	483.13(a)	1	8
0253	HOUSEKEEPING & MAINTENANCE SERVICES	Housekeeping and maintenance services necessary to maintain sanitary, orderly, and comfortable interior.	483.15(h)(2)	1	8

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0441	INFECTION CONTROL, PREVENT SPREAD, LINENS	The facility must establish and maintain an infection control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of disease and infection.	483.65	16	1
0282	SERVICES BY QUALIFIED PERSONS/PER CARE PLAN	The facility must assure that services be provided by qualified persons in accordance with each resident's written plan of care.	483.20(k)(3)(ii)	14	2
0431	DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS	In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys.	483.60(b), (d), (e)	12	3
0226	DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES	The facility must develop and operationalize policies and procedures for screening and training employees, protection of residents and for the prevention, identification, and reporting of abuse, neglect, mistreatment, and misappropriation of property.	483.13(c)	12	3
0312	ADL CARE PROVIDED FOR DEPENDENT RESIDENTS	A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.	483.25(a)(3)	11	5
0279	DEVELOP COMPREHENSIVE CARE PLANS	A facility must use the results of the assessment to develop, review and revise the resident's comprehensive plan of care.	483.20(d), 483.20(k)(1)	10	6
0498	NURSE AIDE DEMONSTRATE COMPETENCY/CARE NEEDS	The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care.	483.75(f)	9	7
0241	DIGNITY AND RESPECT OF INDIVIDUALITY	The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.	483.15(a)	9	7
0425	PHARMACEUTICAL SVC - ACCURATE PROCEDURES, RPH	The facility must provide routine and emergency drugs and biologicals to its residents.	483.60(a),(b)	9	7
0225	INVESTIGATE/REPORT ALLEGATIONS/INDIVIDUALS	The facility must not employ individuals who have been found guilty of abusing, neglecting, or mistreating residents; must ensure that all alleged violations involving mistreatment, neglect, or abuse...are reported immediately to the administrator of the facility and to other officials...	483.13(c)(1)(ii)-(iii), (c)(2) - (4)	8	10