

Escalation Process

Nursing Facilities	
Assignments	Nursing Facilities are split amongst the Provider Relations Advocates in the different areas of the state. Each facility has their own assigned dedicated Provider Relations Advocate or PRA.
Process Flow	For urgent issues or general questions or escalated issues, the facilities will contact their corresponding Provider Relations Advocate for their particular facility. These assignments have been communicated to the facilities during the orientation process as well as during ongoing facility visits.
What we Provide to the facilities	
Onsite Visits	Onsite visits are done at the facilities every quarter at a minimum and as requested by the facilities.
Aging/AR Claims Reviews	We will review a provider's aging for outstanding balances, gaps in billing, credit balances, rejections and denials. When necessary, we will escalate issues to the proper teams depending upon what type of escalation is necessary.
Denied/Paid reports	We pull denials by facility weekly and supply that to the facilities in order to track and trend any issues. These can also be pulled adhoc.
	Can also provide payment information on all claims
	Check cashed information
Duties Include	Assisting with Aging reviews, help identify any rejected claims back to TMHP, review daily reports for claims issues and get involved before the provider even knows in most cases if there is an issue. Collaboration with Service Coordinators to ensure members are receiving the services and benefits they need. Issue resolution for multiple circumstances. Assistance with Recoupments. Assistance with EFT/EPS. Balance EOB's. Provide EOB's to CBO's when facilities do not forward them or they are unable to pull due to access issues. Assistance with portals and accesses to them. Training of new billers. Also other miscellaneous issues as they are identified.

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
ADVANCED REHABILITATION AND HEALTHCARE OF BOWIE	Montague	Northeast	Cynthia Bates	Advanced HC Solutions
AFTON OAKS HEALTHCARE	Harris	Harris	Michelle Rushing	Diversicare
Alameda Oaks Nursing Center	Nueces	Nueces	Roxann Garcia	Life Care Centers
ANDERSON NURSING CENTER	Van Zandt	Northeast	Cynthia Bates	
ARBOR GRACE SKILLED NURSING ANDREHABILITATION	Gregg	Northeast	Tonya Orr	
ARBORETUM NURSING AND REHABILITATION CENTER OF WINNIE	Chambers	Jefferson	Michelle Werner	TAG Mgmt
ASHTON PARKE CARE CENTER INC	Galveston	Harris	Michelle Werner	
ATHENS HEALTHCARE AND REHABILITATION CTR	Henderson	Northeast	Tonya Orr	
AUTUMN LEAVES NURSING AND REHAB INC	Rusk	Northeast	Tonya Orr	
AVALON PLACE KIRBYVILLE	Jasper	Jefferson	Michelle Werner	Southwest LTC
AVALON PLACE TRINITY	Trinity	Northeast	Debbie Goswick	Southwest LTC
AVALON PLACE WHARTON	Wharton	Harris	Melanie Muse	Southwest LTC
AZALEA PLACE HEALTHCARE & REHABILITATION	Smith	Northeast	Tonya Orr	Southwest LTC
AZALEA TRAIL NURSING HOME	Van Zandt	Northeast	Cynthia Bates	
BASTROP NURSING CENTER	Bastrop	Travis	Debbie Goswick	Sava Senior Care (National)
BAY OAKS HEALTH CARE CENTER	Galveston	Harris	Michelle Werner	Advanced HC Solutions
BAY VILLA HEALTH CARE CENTER	Matagorda	Harris	Melanie Muse	Sava Senior Care (National)
BAYOU MANOR	Harris	Harris	Michelle Rushing	
BAYOU PINES CARE CENTER	Galveston	Harris	Michelle Werner	
BAYWIND VILLAGE CONVALESCENT CENTER	Galveston	Harris	Michelle Werner	NMS
BAYWOOD CROSSING REHABILITATION AND HEALTHCARE CENTER	Harris	Harris	Michelle Rushing	
BEAUMONT HEALTH CARE CENTER	Jefferson	Jefferson	Michelle Werner	Managed Care Consultants
BERTRAM NURSING HOME	Burnet	Travis	Sheri Blair	Shady Shores
BONNER STREET PLAZA HEALTHCARE & REHABILITATION	Cherokee	Northeast	Tonya Orr	Southwest LTC
BRAZOSVIEW HEALTHCARE CENTER	Fort Bend	Harris	Melanie Muse	Sava Senior Care (National)
BRENTWOOD TERRACE HEALTHCARE AND REHABILITATION CENTER	Lamar	Northeast	Cynthia Bates	Diversicare
BRIARCLIFF HEALTH CENTER	Smith	Northeast	Tonya Orr	
BRIARWOOD MANOR CARE CENTER	Austin	Harris	Melanie Muse	Vertex Healthcare
BRIARWOOD NURSING AND REHABILITATION	Harris	Harris	Michelle Rushing	Pinnacle Health
BROOKDALE WILLOWBROOK PLACE	Harris	Harris	Toni Fisseler	Brookdale
BROOKDALE LAKEWAY	Travis	Travis	Teresa Johnson	Brookdale
BROOKHOLLOW HEIGHTS TRANSITIONAL CARE CENTER	Harris	Harris	Michelle Rushing	Pinnacle Health
BRUSH COUNTRY NURSING AND REHABILITATION (FORMERLY REGENCY VILL	Travis	Travis	Teresa Johnson	Dynasty Healthcare
BUCKNER VILLA SIESTA HOME (not contracted with Medicaid)	Travis	Travis	Teresa Johnson	Buckner Retirement Services
BUCKNER WESTMINISTER PLACE	Gregg	Northeast	Tonya Orr	Buckner Retirement Services
BURLESON ST JOSEPH MANOR	Burleson	Central	Debbie Goswick	St. Joseph
CALDER WOODS	Jefferson	Jefferson	Michelle Werner	Buckner Retirement Services
CAMBRIDGE HEALTH AND REHABILITATION CENTER	Fort Bend	Harris	Melanie Muse	Ensign
CAMERON NURSING AND REHAB	Milam	Central	Debbie Goswick	

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
CANTON HEALTHCARE CENTER	Van Zandt	Northeast	Cynthia Bates	Senior Living Properties
CARE INN OF LA GRANGE	Fayette	Travis	Debbie Goswick	Sava Senior Care (National)
CARRIAGE HOUSE MANOR	Hopkins	Northeast	Cynthia Bates	
CARTHAGE HEALTHCARE CENTER	Panola	Northeast	Tonya Orr	Senior Living Properties
CARTMELL HOME FOR AGED, INC.	Anderson	Northeast	Tonya Orr	
CASTLEVIEW NURSING AND REHAB OF STEPHENVILLE-Facility Closed	Erath	Central	Sheri Blair	
CEDAR LAKE NURSING HOME	Henderson	Northeast	Tonya Orr	
CENTERVILLE HEALTHCARE CENTER	Leon	Central	Debbie Goswick	Senior Living Properties
CHANDLER NURSING CENTER	Henderson	Northeast	Tonya Orr	
CHELSEA GARDENS	Fort Bend	Harris	Melanie Muse	
CHEROKEE TRAILS NURSING HOME	Cherokee	Northeast	Tonya Orr	
CHISOLM TRAIL NURSING AND REHABILITATION CENTER	Caldwell	Travis	Teresa Johnson	Diversicare
CHRISTIAN CARE CENTER OF TEXARKANA	Bowie	Northeast	Cynthia Bates	HMS Healthcare
CIMARRON PLACE HEALTH & REHABILITATION CENTER	Nueces	Nueces	Roxann Garcia	Cascade Health
CLAREWOOD HOUSE EXTENDED CARE CENTER	Harris	Harris	Michelle Rushing	
CLARKSVILLE NURSING CENTER	Red River	Northeast	Cynthia Bates	Advanced HC Solutions
CLEVELAND HEALTH CARE CENTER	Liberty	Jefferson	Michelle Werner	Managed Care Consultants
CLIFTON LUTHERAN SUNSET HOME	Bosque	Central	Sheri Blair	
CLYDE W COSPER TEXAS STATE VETERANS HOME	Fannin	Northeast	Cynthia Bates	
COLLEGE STREET HEALTH CARE CENTER	Jefferson	Jefferson	Michelle Werner	Managed Care Consultants
COLONIAL BELLE NURSING HOME BELLVILLE	Austin	Harris	Melanie Muse	
COLONIAL BELLE NURSING HOME SEALY	Austin	Harris	Melanie Muse	
COLONIAL CARE CENTER	Fayette	Travis	Debbie Goswick	
COLUMBUS OAKS HEALTHCARE COMMUNITY (FORMERLY -RIVER OAKS HEAL	Colorado	Central	Melanie Muse	Broussard Healthcare
COMMUNITY CARE CENTER OF CROCKETT	Houston	Northeast	Debbie Goswick	Advanced HC Solutions
CONROE HEALTH CARE CENTER	Montgomery	Harris	Debbie Goswick	Managed Care Consultants
CONTINUING CARE OF EAGLE'S TRACE	Harris	Harris	Toni Fisseler	
COPPERAS COVE NURSING AND REHABILITATION	Coryell	Central	Sheri Blair	Gulf Coast LTC Partners, Inc.
CORNERSTONE GARDENS	Bell	Central	Sheri Blair	
Cornerstone Retirement Community	Bowie	Northeast	Cynthia Bates	
CORRIGAN LTC PARTNERS INC	Polk	Jefferson	Michelle Werner	Gulf Coast LTC Partners, Inc.
COUNTRY TRAILS WELLNESS & REHABILITATION CENTER (formerly Country Ti	Van Zandt	Northeast	Cynthia Bates	
COUNTRY VILLAGE CARE	Brazoria	Harris	Melanie Muse	
COURTYARD CONVALESCENT CENTER	Harris	Harris	Michelle Rushing	Advanced HC Solutions
CREEKSIDE VILLAGE HEALTH	Brazoria	Harris	Melanie Muse	
Crestview Retirement Community	Brazos	Central	Debbie Goswick	Methodist Retirement Communities
CYPRESS WOODS CARE CENTER	Brazoria	Harris	Melanie Muse	Pinnacle Health
CYPRESSWOOD HEALTH AND REHABILITATION CENTER	Harris	Harris	Toni Fisseler	Sava Senior Care (National)
CZECH CATHOLIC HOME FOR THE AGED	Wharton	Harris	Melanie Muse	

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
DEER CREEK OF WIMBERLEY	Travis	Travis	Teresa Johnson	Sava Senior Care (National)
DEERBROOK SKILLED NURSING AND REHAB CENTER	Harris	Harris	Michelle Rushing	Healthmark
DOVE HILL CARE CENTER AND VILLAS	Hamilton	Central	Sheri Blair	Pinnacle Health
E F AND BERTHA KRUSE MEMORIAL LUTHERAN VILLAGE	Washington	Central	Debbie Goswick	
EDEN SPECIALTY CARE	Gregg	Northeast	Tonya Orr	
EDGEWOOD MANOR	Bowie	Northeast	Cynthia Bates	Pinnacle Health
ELKHART OAKS CARE CENTER	Anderson	Northeast	Debbie Goswick	Pinnacle Health
EMERATIS	Montgomery	Harris	Michelle Werner	
EMERITUS AT SPICEWOOD SPRINGS (not Medicaid Certified)	Travis	Travis	Teresa Johnson	
FAIRPARK HEALTHCARE AND REHABILITATION CENTER-Facility Closed	Rusk	Northeast	Tonya Orr	
FAIRVIEW HEALTHCARE RESIDENCE	Freestone	Central	Debbie Goswick	The Concord Group
FAITH MEMORIAL NURSING HOME	Harris	Harris	Michelle Rushing	Sava Senior Care (National)
FALLBROOK NURSING AND REHABILITATION	Harris	Harris	Toni Fisseler	
FIRST COLONY HEALTH AND REHABILITATION CENTER	Fort Bend	Harris	Melanie Muse	Sava Senior Care (National)
FRIENDSWOOD HEALTH CARE CENTER	Galveston	Harris	Melanie Muse	Managed Care Consultants
GANADO NURSING AND REHABILITATION CENTER	Jackson	Central	Melanie Muse	TAG Mgmt
GARDEN TERRACE ALZHEIMERS CENTER OF EXCELLENCE	Harris	Harris	Michelle Rushing	Life Care Centers
GARDEN VILLA NURSING HOME	Wharton	Harris	Melanie Muse	Pinnacle Health
GARDENDALE REHABILITATION AND NURSING CENTER	Cherokee	Northeast	Tonya Orr	The Concord Group
GARRISON NURSING HOME AND REHABILITATION CENTER	Nacogdoches	Northeast	Tonya Orr	Caring Healthcare
Gazebo Terrace Skilled Care and Rehabilitation	Washington	Central	Debbie Goswick	
GENERATIONS CENTER FOR SENIOR LIVING AKA SHERWOOD HEALTH CARE IN	Brazos	Central	Debbie Goswick	
GEORGETOWN NURSING & REHABILITATION CENTER (Closed)	Williamson	Travis	Teresa Johnson	
GLEN ROSE NURSING AND REHAB CENTER	Somervell	Central	Sheri Blair	
GOLDEN VILLA	Cass	Northeast	Cynthia Bates	Caring Healthcare
GOLDEN YEARS NURSING AND REHABILITATION CENTER	Falls	Central	Debbie Goswick	Sava Senior Care (National)
GOLDTHWAITE HEALTH AND REHAB	Mills	Central	Sheri Blair	Brian Thomas-TGR
Goodall Witcher Nursing Facility (attached to the Goodall Witcher Hospital)	Bosque	Central	Sheri Blair	
GOOSE CREEK REHABILITATION AND HEALTH CARE CENTER	Harris	Harris	Michelle Rushing	
GRACE CARE CENTER AT NORTHPOINTE	Harris	Harris	Toni Fisseler	HMS Healthcare
GRACE CARE CENTER OF CYPRESS	Harris	Harris	Toni Fisseler	HMS Healthcare
GRACE CARE CENTER OF NOCONA	Montague	Northeast	Cynthia Bates	HMS Healthcare
GRACY WOODS II LIVING CENTER	Travis	Travis	Teresa Johnson	Caring Healthcare
GRACY WOODS NURSING CENTER	Travis	Travis	Teresa Johnson	Caring Healthcare
GRANGER VILLA	Williamson	Travis	Debbie Goswick	
GRANITE MESA HEALTH CENTER	Burnet	Travis	Sheri Blair	Legend
GREEN OAKS HEALTH & REHABILITATION CENTER	Henderson	Northeast	Tonya Orr	Advanced HC Solutions
GREENHILL VILLAS	Titus	Northeast	Cynthia Bates	OnPointe
GREENVIEW MANOR	Mc Lennan	Central	Sheri Blair	Sava Senior Care (National)

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
GROESBECK LTC NURSING & REHAB	Limestone	Central	Debbie Goswick	Gulf Coast LTC Partners, Inc.
GULF HEALTH CARE CENTER GALVESTON	Galveston	Harris	Michelle Werner	Southwest LTC
GULF HEALTH CARE CENTER PORT ARTHUR	Jefferson	Jefferson	Michelle Werner	Southwest LTC
GULF HEALTH CARE CENTER TEXAS CITY	Galveston	Harris	Michelle Werner	Southwest LTC
GULF POINTE PLAZA	Aransas	Nueces	Roxann Garcia	Healthmark
HACIENDA OAKS AT BEEVILLE	Bee	Nueces	Roxann Garcia	Pinnacle Health
HAMILTON HEALTHCARE CENTER	Hamilton	Central	Sheri Blair	Senior Living Properties
HAMPTON AT POST OAK	Harris	Harris	Michelle Rushing	Brookdale
HARBOR VIEW CARE CENTER	Nueces	Nueces	Roxann Garcia	Southwest LTC
HARBOURVIEW CARE CENTER (aka Vista Del Mar)	Galveston	Harris	Michelle Werner	Southwest LTC
HAVENCARE NURSING AND REHABILITATION CENTER LLC	Gregg	Northeast	Tonya Orr	
HAYS NURSING & REHAB CENTER	Hays	Travis	Teresa Johnson	B Bergman
HEARNE HEALTH CARE	Robertson	Central	Debbie Goswick	Senior Living Properties
HEARTLAND HEALTH CARE CENTER (AUSTIN)	Travis	Travis	Teresa Johnson	ManorCare (National)
HEARTLAND HEALTH CARE CENTER AT WILLOWBROOK	Harris	Harris	Toni Fisseler	ManorCare (National)
HEMPHILL CARE CENTER	Sabine	Northeast	Tonya Orr	Gulf Coast LTC Partners, Inc.
HENDERSON HEALTH AND REHABILITATION CENTER	Rusk	Northeast	Tonya Orr	Advanced HC Solutions
HERITAGE AT LONGVIEW HEALTHCARE CENTER	Gregg	Northeast	Tonya Orr	Southwest LTC
HERITAGE HOUSE OF MARSHALL HEALTH AND REHABILITATION CENTER	Harrison	Northeast	Tonya Orr	Southwest LTC
HERITAGE HOUSE OF PARIS HEALTH AND REHABILITATION	Lamar	Northeast	Cynthia Bates	Advanced HC Solutions
HERITAGE PARK OF KATY NURSING & REHAB	Harris	Harris	Toni Fisseler	
HICO NURSING & REHABILITATION (formerly HICO CARE CENTER)	Hamilton	Central	Sheri Blair	Ticknor Enterprises
HIGH HOPE CARE CENTER OF BRENHAM	Washington	Central	Debbie Goswick	Charleston Healthcare Group
HIGHLAND PARK CARE CENTER	Harris	Harris	Michelle Rushing	Caring Healthcare
HIGHLAND PINES NURSING AND REHABILITATION CENTER	Gregg	Northeast	Tonya Orr	Stebbins Five
HILL COUNTRY HEALTH CARE	Llano	Central	Teresa Johnson	Senior Living Properties
Hillcrest Manor Nursing and Rehabilitation	Caldwell	Travis	Teresa Johnson	Diversicare
HILLSIDE NURSING AND REHABILITATION	Coryell	Central	Sheri Blair	Four Square
HILLTOP ON MAIN	Bosque	Central	Sheri Blair	
HILLVIEW MANOR	Mills	Central	Sheri Blair	Sava Senior Care (National)
HOLIDAY NURSING CENTER	Shelby	Northeast	Tonya Orr	ManorCare (National)
HOLLY HALL	Harris	Harris	Michelle Rushing	
HOLMGREEN HEALTH CENTER	Nueces	Nueces	Roxann Garcia	Brookdale
HOMESTEAD NURSING AND REHABILITATION OF COLLINSVILLE	Grayson	Northeast	Cynthia Bates	Trinity Healthcare
HOMESTEAD NURSING AND REHABILITATION OF HILLSBORO	Hill	Central	Sheri Blair	Trinity Healthcare
HOMESTEAD NURSING AND REHABILITATION OF ITASCA	Hill	Central	Sheri Blair	Trinity Healthcare
HOUSTON COUNTY NURSING HOME	Houston	Northeast	Debbie Goswick	
HUNTINGTON HEALTH CARE & REHABILITATION CENTER	Angelina	Northeast	Tonya Orr	
HUNTSVILLE HEALTH CARE CENTER	Walker	Jefferson	Debbie Goswick	Managed Care Consultants

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
ISLE AT WATERCREST BRYAN	Brazos	Central	Debbie Goswick	JEA
JACINTO CITY HEALTHCARE CENTER	Harris	Harris	Michelle Rushing	Sava Senior Care (National)
JACKSONVILLE HEALTHCARE CENTER	Cherokee	Northeast	Tonya Orr	Senior Living Properties
JEFFREY PLACE HEALTHCARE CENTER	Mc Lennan	Central	Sheri Blair	Senior Living Properties
JOHN PAUL II NURSING HOME	Karnes	Nueces	Roxann Garcia	
KARNES CITY HEALTH AND REHABILITATION CENTER	Karnes	Nueces	Roxann Garcia	Quality Resource Management
KILGORE HEALTH AND REHABILITATION	Gregg	Northeast	Tonya Orr	Oasis Healthcare Partners
KINGSLAND HILLS CARE CENTER	Llano	Central	Teresa Johnson	Pinnacle Health
KNOPP HEALTHCARE AND REHAB CENTER INC	Gillespie	Travis	Teresa Johnson	
KNOPP NURSING & REHAB CENTER INC	Gillespie	Travis	Teresa Johnson	
KOUNTZE NURSING CENTER	Hardin	Jefferson	Michelle Werner	Sava Senior Care (National)
LA VILLA REHABILITATION AND HEALTHCARE CENTER	Victoria	Nueces	Roxann Garcia	Ensign
LAKE JACKSON HEALTHCARE CENTER	Brazoria	Harris	Melanie Muse	Senior Living Properties
LAKE SHORE VILLAGE HEALTHCARE CENTER	Mc Lennan	Central	Sheri Blair	Sava Senior Care (National)
LAMPASAS NURSING AND REHABILITATION CENTER	Lampasas	Central	Sheri Blair	Diversicare
LAPORTE HEALTHCARE CENTER	Harris	Harris	Michelle Rushing	Senior Living Properties
LAWRENCE STREET HEALTH CARE CENTER	Harris	Harris	Toni Fisseler	Managed Care Consultants
LBJ MEDICAL CENTER	Blanco	Central	Teresa Johnson	R L Toms
LEGACY LIVING CENTERS	Karnes	Nueces	Roxann Garcia	
LEGEND HEALTHCARE AND REHABILITATION - GLADEWATER	Gregg	Northeast	Tonya Orr	Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - EAST HOUSTON	Harris	Harris	Michelle Rushing	Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - KATY	Harris	Harris	Toni Fisseler	Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - KYLE	Hays	Travis	Teresa Johnson	Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - NEW BRAUNFELS	Comal			Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - NORTH AUSTIN	Travis	Travis	Teresa Johnson	Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - NORTH HOUSTON	Harris	Harris	Toni Fisseler	Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - PARIS	Lamar	Northeast	Cynthia Bates	Legend
LEGEND OAKS HEALTHCARE AND REHABILITATION - WEST HOUSTON	Harris	Harris	Toni Fisseler	Legend
LEGEND OAKS NORTHWEST HOUSTON	Harris	Harris	Toni Fisseler	Legend
LEONARD MANOR	Fannin	Northeast	Cynthia Bates	Shady Shores
LEXINGTON MEDICAL LODGE	Collin			
LEXINGTON PLACE NURSING & REHABILITATION	Nacogdoches	Northeast	Tonya Orr	Pinnacle Health
LEXINGTON PLACE NURSING AND REHABILITATION	San Patricio	Nueces	Roxann Garcia	Pinnacle Health
LIBERTY HEALTH CARE CENTER	Liberty	Jefferson	Michelle Werner	Managed Care Consultants
LINDALE HEALTHCARE CENTER	Smith	Northeast	Cynthia Bates	Senior Living Properties
LIVE OAK MEDICAL CENTER	Blanco	Central	Teresa Johnson	
LLANO NURSING & REHABILITATION CENTER	Llano	Central	Teresa Johnson	Dignity Health Care
LONGHORN VILLAGE	Travis	Travis	Teresa Johnson	
LONGLEAF MEADOWS HEALTHCARE CENTER	Smith	Northeast	Tonya Orr	

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
Luling Care Center	Caldwell	Travis	Teresa Johnson	Trinity Healthcare
MAGGIE JOHNSON NURSING CENTER (Facility Closed)	Travis	Travis	Teresa Johnson	
MAGNOLIA LIVING & REHABILITATION	Caldwell	Travis	Teresa Johnson	
MAGNOLIA MANOR NURSING HOME-closing 12/31/15	Marion	Northeast	Cynthia Bates	Eldercare Management Services, Inc.
MAGNOLIA PLACE (AKA PINE HILL NURSING AND REHABILITATION)	Marion	Northeast	Cynthia Bates	
MAGNOLIA PLACE HEALTH CARE	Liberty	Jefferson	Michelle Werner	
MANDA ANN CONVALESCENT HOME (Facility Closed)	Harris	Harris	Toni Fisseler	
MANORCARE HEALTH SERVICES (WEBSTER)	Harris	Harris	Michelle Rushing	ManorCare (National)
MANORCARE HEALTH SERVICES-SHARPVUE	Harris	Harris	Toni Fisseler	ManorCare (National)
MANORCARE HEALTH SERVICES-WEST HOUSTON	Harris	Harris	Toni Fisseler	ManorCare (National)
MARBRIDGE VILLA	Travis	Travis	Teresa Johnson	
MARSHALL MANOR NURSING & REHABILITATION CENTER	Harrison	Northeast	Tonya Orr	Caring Healthcare
MARSHALL MANOR WEST	Harrison	Northeast	Tonya Orr	Caring Healthcare
MATAGORDA HOUSE HEALTH CARE CENTER AND LEGACY ASSISTED LIVING	Matagorda	Harris	Melanie Muse	Pinnacle Health
MATAGORDA NURSING & REHABILITATION CENTER	Matagorda	Harris	Melanie Muse	TAG Mgmt
MEMORIAL CITY HEALTH AND REHABILITATION CENTER	Harris	Harris	Toni Fisseler	Sava Senior Care (National)
MERIDIAN CARE OF ALICE	Jim Wells	Nueces	Roxann Garcia	
MEXIA LTC NURSING & REHABILITATION	Limestone	Central	Debbie Goswick	Gulf Coast LTC Partners, Inc.
MIDLOTHIAN HEALTHCARE CENTER	ELLIS		Corp	
MIRADOR	Nueces	Nueces	Roxann Garcia	
MISSION CARE CENTERS-ALL SEASONS	Harris	Harris	Michelle Rushing	Pinnacle Health
MONTEBELLO WELLNESS CENTER	Harris	Harris	Michelle Rushing	Ensign
MRC CREEKSIDE	Walker	Jefferson	Debbie Goswick	Methodist Retirement Communities
MSHC THE WATERFORD AT COWHORN CREEK	Bowie	Northeast	Cynthia Bates	
MULBERRY MANOR	Erath	Central	Sheri Blair	Trinity Healthcare
NEW BOSTON HEALTHCARE CENTER	Bowie	Northeast	Cynthia Bates	
NEW HOPE MANOR	Williamson	Travis	Teresa Johnson	Caring Healthcare
NORTHWEST HEALTH AND REHABILITATION CENTER	Harris	Harris	Toni Fisseler	Sava Senior Care (National)
OAK BROOK HEALTH CARE CENTER	Smith	Northeast	Tonya Orr	
OAK GROVE NURSING HOME INC	Jefferson	Jefferson	Michelle Werner	Managed Care Consultants
OAK MANOR NURSING HOME	Nacogdoches	Northeast	Tonya Orr	
OAK VILLAGE HEALTHCARE	Brazoria	Harris	Melanie Muse	
OAKCREST MANOR NURSING HOME	Travis	Travis	Teresa Johnson	
OAKMONT HEALTHCARE AND REHABILITATION CENTER OF HUMBLE	Harris	Harris	Michelle Rushing	Diversicare
OAKMONT HEALTHCARE AND REHABILITATION CENTER OF KATY	Harris	Harris	Toni Fisseler	Diversicare
OAKS NURSING AND REHAB CENTER	Burnet	Travis	Sheri Blair	Michael Bumpass
OCEANVIEW HEALTHCARE AND REHABILITATION	Galveston	Harris	Michelle Werner	Ensign
OMAHA HEALTHCARE CENTER	Morris	Northeast	Cynthia Bates	no longer Nexion
OVERTON HEALTHCARE CENTER	Rusk	Northeast	Tonya Orr	Senior Living Properties

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
PALACIOS HEALTHCARE CENTER	Matagorda	Harris	Melanie Muse	Senior Living Properties
PALESTINE HEALTHCARE CENTER	Anderson	Northeast	Tonya Orr	Senior Living Properties
PANOLA COUNTY NURSING & REHABILITATION CENTER	Panola	Northeast	Tonya Orr	Gulf Coast LTC Partners, Inc.
PARIS HEALTHCARE CENTER	Lamar	Northeast	Cynthia Bates	Senior Living Properties
PARK HIGHLANDS NURSING AND REHABILITATION CENTER	Henderson	Northeast	Tonya Orr	Sava Senior Care (National)
Park Manor Bee Cave	Travis	Travis	Teresa Johnson	Healthmark
PARK MANOR OF CONROE	Montgomery	Harris	Debbie Goswick	Healthmark
PARK MANOR OF CYFAIR	Harris	Harris	Toni Fisseler	Healthmark
PARK MANOR OF CYPRESS STATION	Harris	Harris	Toni Fisseler	Healthmark
PARK MANOR OF HUMBLE	Harris	Harris	Michelle Rushing	Healthmark
PARK MANOR OF QUAIL VALLEY	Fort Bend	Harris	Melanie Muse	Healthmark
PARK MANOR OF SOUTH BELT	Harris	Harris	Michelle Rushing	Healthmark
PARK MANOR OF THE WOODLANDS	Montgomery	Harris	Melanie Muse	Healthmark
PARK MANOR OF TOMBALL	Harris	Harris	Toni Fisseler	Healthmark
PARK MANOR OF WESTCHASE	Harris	Harris	Toni Fisseler	Healthmark
PARK PLACE HEALTH CARE CENTER	Williamson	Travis	Teresa Johnson	Chosen Healthcare
PARK PLACE MANOR INC	Bell	Central	Sheri Blair	NMS
PARK PLAZA (facility closed)	Mc Lennan	Central	Sheri Blair	
PARK PLAZA NURSING HOME	Hill	Central	Sheri Blair	
PARKVIEW MANOR NURSING & REHAB	Colorado	Central	Debbie Goswick	Gulf Coast LTC Partners, Inc.
PARKVIEW NURSING AND REHABILITATION CENTER	Caldwell	Travis	Teresa Johnson	Pinnacle Health
PARKWAY PLACE	Harris	Harris	Toni Fisseler	Buckner Retirement Services
PARKWOOD PLACE HEALTHCARE CENTER	Angelina	Northeast	Tonya Orr	
PASADENA CARE CENTER	Harris	Harris	Michelle Rushing	Sava Senior Care (National)
PFLUGERVILLE HEALTH CARE CENTER	Travis	Travis	Teresa Johnson	Chosen Healthcare
PINE ARBOR	Hardin	Jefferson	Michelle Werner	Sava Senior Care (National)
PINE FOREST NURSING AND REHABILITATION CENTER	Jefferson	Jefferson	Michelle Werner	
PINE RIDGE HEALTH CARE LLP	Polk	Jefferson	Michelle Werner	
PINECREST NURSING AND REHABILITATION CENTER	Smith	Northeast	Tonya Orr	Advanced HC Solutions
PINECREST RETIREMENT COMMUNITY	Angelina	Northeast	Tonya Orr	
PITTSBURG NURSING CENTER	Camp	Northeast	Cynthia Bates	
PLEASANT SPRINGS HEALTHCARE CENTER	Titus	Northeast	Cynthia Bates	Sava Senior Care (National)
PONDEROSA NURSING & REHABILITATION	Bowie	Northeast	Cynthia Bates	
PREMONT NURSING AND REHAB CENTER	Jim Wells	Nueces	Roxann Garcia	Shady Shores
QUERENCIA AT BARTON CREEK-not Medicaid Certified	Travis	Travis	Teresa Johnson	
RAYBURN HEALTHCARE AND REHABILITATION	Jasper	Jefferson	Michelle Werner	
REFUGIO NURSING AND REHABILITATION CENTER	Refugio	Nueces	Roxann Garcia	Shady Shores
REGENCY MANOR HEALTHCARE CENTER	Bell	Central	Sheri Blair	Senior Living Properties
REGENCY VILLAGE CARE CENTER	Harris	Harris	Michelle Rushing	

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
RETAMA MANOR NURSING CENTER - CORPUS CHRISTI NORTH	Nueces	Nueces	Roxann Garcia	Sava Senior Care (National)
RETAMA MANOR NURSING CENTER/ALICE	Jim Wells	Nueces	Roxann Garcia	Sava Senior Care (National)
RETAMA MANOR NURSING CENTER/ROBSTOWN	Nueces	Nueces	Roxann Garcia	Sava Senior Care (National)
RETIREMENT AND NURSING CENTER AUSTIN	Travis	Travis	Teresa Johnson	Stebbins Five
REUNION PLAZA HEALTHCARE & REHABILITATION	Smith	Northeast	Tonya Orr	Southwest LTC
RICHMOND HEALTH CARE CENTER	Fort Bend	Harris	Melanie Muse	Managed Care Consultants
RIDGECREST RETIREMENT & HEALTHCARE COMMUNITY (FORMERLY - RIDGE)	Mc Lennan	Central	Sheri Blair	Broussard Healthcare
RIVERWOOD HEALTHCARE AND REHABILITATION	Madison	Central	Debbie Goswick	Legacy
ROCK HAVEN NURSING HOME INC	Nacogdoches	Northeast	Tonya Orr	
ROCKPORT COASTAL CARE CENTER INC	Aransas	Nueces	Roxann Garcia	NMS
ROSE HAVEN RETREAT	Cass	Northeast	Cynthia Bates	Caring Healthcare
ROSENBERG HEALTH & REHABILITATION CENTER	Fort Bend	Harris	Melanie Muse	Advanced HC Solutions
ROYAL MANOR HEALTH CENTER	Mc Lennan	Central	Sheri Blair	
ROYAL MANOR II LLC	Mc Lennan	Central	Sheri Blair	
SAINT JAMES HOUSE OF BAYTOWN	Harris	Harris	Michelle Rushing	
SAN JACINTO MANOR	Harris	Harris	Michelle Rushing	Pinnacle Health
SAN MARCOS REHABILITATION AND HEALTHCARE CENTER	Hays	Travis	Teresa Johnson	Ensign
SAN RAFAEL NURSING AND REHABILITATION CENTER	Nueces	Nueces	Roxann Garcia	Pinnacle Health
SCHULENBURG REGENCY NURSING CENTER	Fayette	Travis	Debbie Goswick	
SENIOR REHABILITATION & SKILLED NURSING CENTER	Jefferson	Jefferson	Michelle Werner	Southwest LTC
SENIOR SUITE CARE & REHAB	Rains	Northeast	Cynthia Bates	
SEVEN ACRES JEWISH SENIOR CARE SERVICES INC	Harris	Harris	Toni Fisseler	
SHADY ACRES HEALTH AND REHABILITATION CENTER	Newton	Jefferson	Michelle Werner	
SHADY OAK NURSING AND REHABILITATION	Lavaca	Central	Melanie Muse	TAG Mgmt
SHINER NURSING AND REHABILITATION CENTER, INC	Lavaca	Central	Melanie Muse	TAG Mgmt
SILSBEE OAKS HEALTH CARE LLP	Hardin	Jefferson	Michelle Werner	
SOUTHLAND REHABILITATION AND HEALTHCARE CENTER	Angelina	Northeast	Tonya Orr	Ensign
SPANISH MEADOWS OF KATY, LTD.	Fort Bend	Harris	Melanie Muse	
SPJST REST HOME 1	Williamson	Travis	Debbie Goswick	
SPJST REST HOME NO 2	Fort Bend	Harris	Melanie Muse	
SPRING BRANCH HEALTHCARE CENTER-Facility Closed	Harris	Harris	Toni Fisseler	Sava Senior Care (National)
SPRING BRANCH TRANSITIONAL CARE CENTER	Harris	Harris	Toni Fisseler	Caring Healthcare
ST DOMINIC VILLAGE	Harris	Harris	Michelle Rushing	
ST JOSEPH MANOR	Brazos	Central	Debbie Goswick	St. Joseph
ST. CATHERINE'S CENTER	Mc Lennan	Central	Sheri Blair	Ascension Healthcare
STEPHENVILLE NURSING AND REHABILITATION (formerly STEPHENVILLE NUR	Erath	Central	Sheri Blair	Ticknor Enterprises
STEVENS HEALTH CARE & REHAB CENTER	De Witt	Central	Melanie Muse	Pinnacle Health
STILLHOUSE REHABILITATION AND HEALTHCARE CENTER	Lamar	Northeast	Cynthia Bates	Ensign
STONEBRIAR NURSING AND REHABILITATION CENTER	Travis	Travis	Teresa Johnson	Pinnacle Health

Facility Assignments

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SUGAR LAND HEALTH CARE CENTER	Fort Bend	Harris	Melanie Muse	Managed Care Consultants
SULPHUR SPRINGS HEALTH AND REHABILITATION	Hopkins	Northeast	Cynthia Bates	Advanced HC Solutions
SUMMER MEADOWS	Gregg	Northeast	Tonya Orr	
SUNNY SPRINGS NURSING AND REHAB	Hopkins	Northeast	Cynthia Bates	Oasis Healthcare Partners
SUNSET HOME	Bosque	Central	Sheri Blair	
SWEENEY HOUSE	Brazoria	Harris	Melanie Muse	Sava Senior Care (National)
TEAGUE NURSING HOME	Freestone	Central	Debbie Goswick	Gulf Coast LTC Partners, Inc.
TEMPLE MERIDIAN	Bell	Central	Sheri Blair	
TEXAN NURSING & REHAB	Gonzales	Central	Roxann Garcia	Gonzales Healthcare System
TEXAN NURSING & REHAB OF WACO LLC	Mc Lennan	Central	Sheri Blair	
TEXOMA HEALTHCARE CENTER	Grayson	Northeast	Cynthia Bates	Sava Senior Care (National)
THE ARBOR AT WESTMINISTER MANOR	Travis	Travis	Teresa Johnson	
THE BUCKINGHAM	Harris	Harris	Toni Fisseler	
THE CONCIERGE	Harris	Harris	Toni Fisseler	
THE COURTYARD REHABILITATION AND HEALTHCARE CENTER	Victoria	Nueces	Roxann Garcia	Ensign
THE FORUM AT MEMORIAL WOODS HEALTHCARE CENTER	Harris	Harris	Toni Fisseler	Five Star
THE GARDENS OF BELLAIRE	Harris	Harris	Michelle Rushing	Five Star
THE GRACE CARE CENTER OF KATY	Harris	Harris	Toni Fisseler	HMS Healthcare
THE ISLE AT CEDAR RIDGE	Williamson	Travis	Teresa Johnson	
THE MEADOWS	Coryell	Central	Sheri Blair	
THE MEDICAL RESORT AT BAY AREA	Harris	Harris	Michelle Rushing	
THE MEDICAL RESORT AT SUGAR LAND	Fort Bend			
THE MELROSE	Smith	Northeast	Tonya Orr	
THE MERIDIAN	Galveston	Harris	Michelle Werner	
THE OAKS AT BEAUMONT	Jefferson	Jefferson	Michelle Werner	Pinnacle Health
THE RIO AT MAINLAND CENTER	Galveston	Harris	Michelle Werner	OnPointe
THE SPRINGS NURSING CENTER	Cass	Northeast	Cynthia Bates	
THE SUMMIT AT WESTLAKE HILLS	Travis	Travis	Teresa Johnson	Brookdale
THE VILLAGE AT GLEANNLOCH FARMS	Harris	Harris	Toni Fisseler	
THE VOSSWOOD NURSING CENTER	Harris	Harris	Toni Fisseler	Life Care Centers
THE WATERTON HEALTHCARE & REHABILITATION	Smith	Northeast	Tonya Orr	Southwest LTC
THE WESLEYAN AT SCENIC	Williamson	Travis	Teresa Johnson	
THE WESTBURY PLACE	Harris	Harris	Michelle Rushing	Sava Senior Care (National)
THERON GRAINGER	Cass	Northeast	Cynthia Bates	Gulf Coast LTC Partners, Inc.
THREE RIVERS NURSING HOME	Live Oak	Nueces	Roxann Garcia	
TIMBERIDGE NURSING AND REHABILITATION CENTER (FORMERLY -TIMBERLAKE)	Jasper	Jefferson	Michelle Werner	
TIMBERWOOD NURSING AND REHABILITATION CENTER	Polk	Jefferson	Michelle Werner	Ensign
TOMBALL REHAB & NURSING	Harris	Harris	Toni Fisseler	Advanced HC Solutions
TOWERS NURSING HOME	Bastrop	Travis	Debbie Goswick	Ascension Healthcare

Facility Assignments

SNF Name	County	Star Plus SDA	Optum PR Rep	National Chain
TOWN HALL ESTATES	Hill	Central	Sheri Blair	
TOWN HALL ESTATES WHITNEY INC	Hill	Central	Sheri Blair	
TREEMONT HEALTH CARE CENTER	Harris	Harris	Toni Fisseler	
TRISTAR CARE CENTER INC	Gillespie	Travis	Teresa Johnson	
TRUCARE LIVING CENTERS-	Anderson	Northeast	Tonya Orr	Stein and Associates
TRUCARE LIVING CENTERS-COLUMBUS	Colorado	Central	Melanie Muse	Stein and Associates
TUSCANY VILLAGE	Brazoria	Harris	Melanie Muse	
TWIN LAKES REHAB AND CARE CENTER	San Augustine	Northeast	Tonya Orr	
TWIN PINES NORTH NURSING AND REHABILITATION CENTER, LLC	Victoria	Nueces	Roxann Garcia	TAG Mgmt
TWIN PINES NURSING AND REHABILITATION CENTER	Victoria	Nueces	Roxann Garcia	TAG Mgmt
UNIVERSITY PLACE NURSING CENTER	NURSING, CUST	Harris	Harris	Toni Fisseler
VAN HEALTHCARE CENTER	Van Zandt	Northeast	Cynthia Bates	
VILLA AT TEXARKANA (PREVIOUSLY TEXARKANA NURSING AND HEALTHCARE)	Bowie	Northeast	Cynthia Bates	Caring Healthcare
VISTA CONTINUING CARE CENTER	Harris	Harris	Michelle Rushing	
WATKINS-LOGAN-GARRISON TEXAS STATE VETERANS HOME	Smith	Northeast	Tonya Orr	
WELLINGTON REHABILITATION AND HEALTHCARE	Bell	Central	Sheri Blair	Ensign
WELLS LTC NURSING AND REHAB	Cherokee	Northeast	Debbie Goswick	Gulf Coast LTC Partners, Inc.
WESLEY WOODS HEALTH & REHABILITATION	Mc Lennan	Central	Sheri Blair	Advanced HC Solutions
WEST HOUSTON REHABILITATION AND HEALTHCARE CENTER	Harris	Harris	Toni Fisseler	Momentum Skilled Services
WEST JANISCH HEALTH CARE CENTER	Harris	Harris	Michelle Rushing	Managed Care Consultants
WEST REST HAVEN INC	Mc Lennan	Central	Sheri Blair	
WESTCHASE HEALTH AND REHABILITATION CENTER	Harris	Harris	Toni Fisseler	Sava Senior Care (National)
WHISPERING OAKS REHAB AND NURSING CENTER	De Witt	Central	Roxann Garcia	Advanced HC Solutions
WHISPERING PINES LODGE	Gregg	Northeast	Tonya Orr	OnPointe
WHITEHALL NURSING CENTER	Houston	Northeast	Debbie Goswick	Advanced HC Solutions
WILLIAM R COURTNEY TEXAS STATE VETERANS HOME	Bell	Central	Sheri Blair	
WILL-O-BELL	Bell	Central	Sheri Blair	
WILLOW REHAB & NURSING	Gregg	Northeast	Tonya Orr	Advanced HC Solutions
WINCHESTER LODGE HEALTHCARE CENTER	Brazoria	Harris	Melanie Muse	Sava Senior Care (National)
WINDCHIME AT THE VILLAGE	Llano	Central	Teresa Johnson	Pinnacle Health
WINDSONG VILLAGE CONVALESCENT CENTER INC	Brazoria	Harris	Melanie Muse	
WINDSOR PLACE	Morris	Northeast	Cynthia Bates	NMS
WINFIELD NURSING CENTER	Houston	Northeast	Debbie Goswick	Advanced HC Solutions
WINNIE L NURSING & REHAB	Milam	Central	Debbie Goswick	Gulf Coast LTC Partners, Inc.
WOOD MEMORIAL NURSING HOME	Wood	Northeast	Cynthia Bates	
WOODLAND PARK	San Jacinto	Jefferson	Michelle Werner	
WOODLAND SPRINGS NURSING CENTER	Mc Lennan	Central	Sheri Blair	Charleston Healthcare Group
WOODRIDGE NURSING AND REHABILITATION	Bee	Nueces	Roxann Garcia	Pinnacle Health
WOODRIDGE NURSING AND REHABILITATION	Harris	Harris	Toni Fisseler	Pinnacle Health

Facility Assignments

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WOODWIND LAKES HEALTH AND REHABILITATION CENTER	Harris	Harris	Toni Fisseler	Sava Senior Care (National)
WOOLDRIDGE PLACE NURSING CENTER	Nueces	Nueces	Roxann Garcia	Life Care Centers
YORKTOWN NURSING AND REHABILITATION CENTER	De Witt	Central	Roxann Garcia	Diversicare