

United Healthcare

Before you escalate, have you checked.....

Tax ID	
Bill Type is correct	
Cash Postings- payments are posted to correct patients/month	
Posted Zero Pay Remits	
Check Mesav for <ul style="list-style-type: none">• Eligibility• Service Auth• Level of Care• Applied Income	
Revenue code is correct	
Verify dates and LOC billed match Mesav	
Bill RUG splits on separate claims	
Make sure claim is not a duplicate	
Make sure Diagnosis code is valid to 4 th or 5 th digit as necessary	